

### **How do I know if my booked course got canceled?**

On the one hand you can have a look at our website. Under the heading "Course News" you will find current changes.

On the other hand, we will also always inform you via the email address which you had to specify when registering. It is therefore important that your email address is up-to-date and correct.

Events are canceled without replacement in the following situations:

- occupation of the sports facility with courses of the university
- short-term absence of the instructor due to illness (and we cannot find a replacement)
- implementation of competitions
- insufficient number of participants
- in the event of general disruptions to the operational process, e.g. during construction work
- weather-related at outdoor events
- force majeure

### **Can I have my health insurance bonus booklet stamped by the university sports center?**

Yes, by Ms. Niestroj in our office at Von-Seckendorff-Platz 2.

### **Can I first test an offer without obligation?**

This is only possible if you have first registered for the offer. If you do not like the course, you are welcome to cancel your booking by phone or email within the first three weeks of registration.

### **Can I be checked before the course?**

All employees of the university sports center as well as the hall supervisors are entitled to carry out checks at any time. These include checking the booking confirmation for the respective course, the student or employee ID and the presence of sports shoes.

### **What to do in the event of an accident or injury?**

If you are properly registered, you will be insured against accidents during the course and on the way there and back. [More information on the topic](#)

### **What should I do if my personal belongings are stolen or lost?**

First ask the instructor or, if necessary, the hall supervisor on site whether your valuables have possibly been handed in.

The USZ assumes no liability for bags, valuables, etc.!

In the event of damage, criminal charges must be pressed against unknown.

### **Which shoes do I need for the indoor courses?**

Generally, the shoe soles should be abrasion-resistant and clean, i.e. there must be neither stones nor dirt on them. In addition, you should always put on these shoes in the sports facility.

There are exceptions in the dance courses.